

LIBRARY BOARD OF TRUSTEES MEETING AGENDA
WEDNESDAY, May 18, 2022
4:00 P.M.
South Valleys Library
15650 Wedge Pkwy, Reno, NV 89511

Pursuant to NRS 241.020, the agenda for the Trustees' meeting has been posted at the following locations: Washoe County Courthouse, Washoe County Administration building, Downtown Reno Library, Incline Village Library, North Valleys Library, Northwest Reno Library, Sierra View Library, South Valleys Library, Spanish Springs Library, and Sparks Library. Further, in compliance with NRS 241.010, this notice has been posted on the official website for the Washoe County Library System at www.washoecountylibrary.us and at <https://notice.nv.gov>.

Members of the public may attend this meeting in person or can attend by teleconference by logging into the Zoom webinar accessible through the following link: <https://us02web.zoom.us/j/84224131597>. If prompted, use the following passcode: 889408.

Support documentation for items on the agenda is available to members of the public at the Downtown Reno Library Administration Office, 301 South Center Street, Reno, Nevada, and may be obtained by contacting L J Burton at (775) 327-8343 or by email at ljburton@washoecounty.us. We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend meetings. Should you require special arrangements for any Trustee meeting, please contact our office at (775) 327-8341, at least 24 hours prior to the date of the meeting.

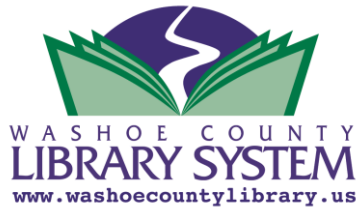
The Library Board can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Board, however, responses from Trustees to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Trustees will consider, Trustees may choose not to respond to public comments, except to correct factual inaccuracies, to ask for library staff action, or to ask that a matter be listed on a future agenda. The Board may do this either during the public comment item or during the following item: "Board Comment – limited to announcements, strategic plan activity updates, or issues proposed for future agendas and/or workshops."

The Library Board of Trustees conducts the business of the Washoe County Library System during its meetings. The presiding officer may order the removal of any person whose statement or other conduct disrupts the orderly, efficient, or safe conduct of the meeting. Warnings against disruptive comments or behavior may or may not be given prior to removal. The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place, and manner of speech. Irrelevant and unduly repetitious statements and personal attacks which antagonize or incite others are examples of speech that may be reasonably limited.

The Library Board of Trustees may take agenda items out of order, consider two or more items in combination, remove one or more items from the agenda, or delay discussion on an item.

LIBRARY ADMINISTRATION

301 South Center Street | PO Box 2151, Reno NV 89505
(775) 327-8341 | www.washoecountylibrary.us



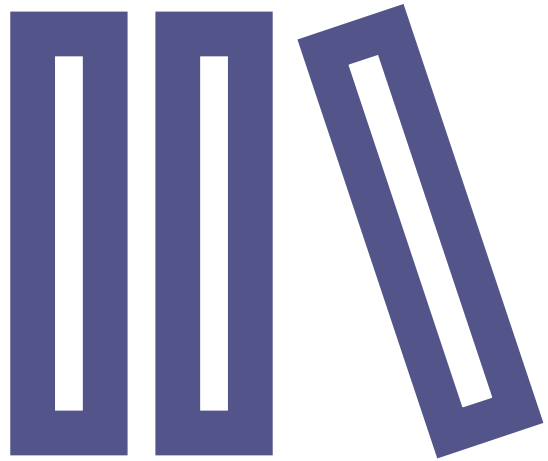
The Board of Trustees may take action only on the items below that are preceded by the words “For Possible Action.” The Board will not take action on any other items.

- 1) Roll Call
- 2) Public Comment – Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
- 3) Approval of Meeting Minutes
 - a) *For Possible Action:* Approval of Minutes from the Library Board Meeting of April 20, 2022
- 4) Old Business
 - None
- 5) New Business
 - a) Library Director’s Strategic Plan Update
 - b) *For Possible Action:* Acknowledgement of Fourth Quarter Fiscal Year 2021-2022 Cash and NonCash Donations received by the Library System between January 1 and March 31, 2022, for a combined total of \$15,025.76
- 6) Reports
 - a) Library Director Update
 - b) South Valleys Library Update
 - c) Collection Development Report on Collection Diversity
 - d) Quarterly Stats Report to include statistics for January, February, and March 2022
 - e) Quarterly Financial Report to include gift fund expenditures for January, February, and March 2021
- 7) Staff Announcements - Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this comment section until the matter has been specifically included on an agenda.
- 8) Public Comment – Three Minute Time Limit Per Person
No discussion or action may be taken upon any matter raised under this public comment section until the matter has been specifically included on an agenda.
- 9) Board Comment – Limited to Announcements, Strategic Plan Activity Updates or Issues Proposed for Future Agendas and/or workshops
- 10) Adjournment



Draft Minutes for Approval - April 20, 2022 LBOT Meeting

The draft April 2022 LBOT minutes will be provided at the meeting.



Washoe County Library System

2022-2025 Strategic Plan Update

May

Stimulate Imagination

- Identify Book Deserts in Washoe County
- Team: Outreach
- Progress: Survey Ongoing/On Track
- Being Development of Bookmobile
- Team: Outreach/Technical Services
- Progress: Behind Schedule due to Supply Chain Issues





Stimulate Imagination

- Install Bookmachine at Incline Village Library
- Team: Technical Service/Incline Village Library
- Progress:
Completed/Machine Installed and Operational

Stimulate Imagination

- Identify local interest authors/identify author programs
- Develop Book Promotion Plan
- Develop Core Collection at Branches
- Team: Technical Services/Book Service Team
- Progress: On Track/Book Service Team Established, Author Subscription Service Established/Subscription Service Pilot Program launches at Incline Village and North Valleys Library
- Core Collection at Branches established



Library Speakers CONSORTIUM

Below is a small sample of the book talks we've hosted in the past to give you an idea of our teams experience:



The image displays a grid of 12 book covers. The top row includes 'The Vanishing Half' by Brit Bennett, 'The Midnight Library' by Matt Haig, 'Interior Chinatown' by Charles Yu, 'Willpower: Rediscovering the Greatest Human Strength' by Roy F. Baumeister & John Tierney, 'A Gentleman in Moscow' by Amor Towles, and 'Essentialism: The Disciplined Pursuit of Less' by Greg McKeown. The bottom row includes 'The Book of Longings' by Sue Monk Kidd, 'Think Like a Rocket Scientist' by Ozan Varol, 'Tiny Changes, Remarkable Results: Atomic Habits' by James Clear, 'The Leavers' by Lisa Ko, 'Switch: How to Change Things with Change Theory' by Chip Heath & Dan Heath, and 'The Extraordinary Life of Sam Hell' by Robert Dugoni.



Provide Welcoming Spaces

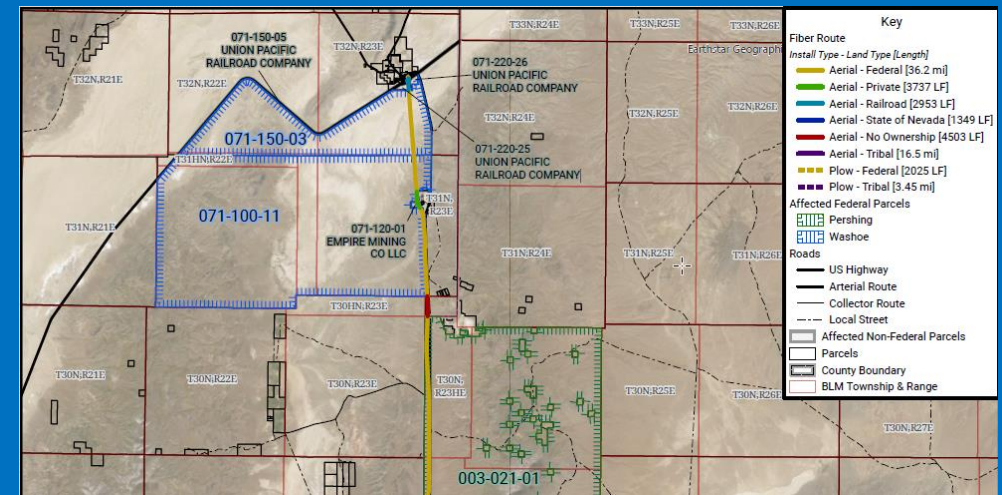
- Renovate Northwest Reno Library
- Completed February 2022
- Renovate Sparks Library
- Completed April 2022

Both projects completed ahead of schedule

Next: Sierra View Library and Senior Center Library

Provide Welcoming Spaces

- Staff Training: Niche Academy/Diversity Training
- Director Updates: Weekly updates sent out by Library Director (included in monthly LBOT Report)
- "Teams" program renamed "Challenge program"
- Lit Fiber to Gerlach (contract awarded: \$2 million project to put high speed fiber internet into the Gerlach Library)
- Keiser Trust funding for Senior Center Library/Project approved by Washoe County Capital Improvement Projects



Workforce Building

- Virtual Office Space Support
- Purchased Webcams to support ID.Me implementation and NNLC program support
- Awarded \$75,000 for Virtual Room Phone Booths and Meeting Rooms to support virtual meetings in the library
- NNLC partnership thriving at Sierra View Library with possible expansion to Sparks Library



Workforce Building

- Washoe ACT program
 - Partnering with Reno-Sparks Chamber of Commerce, Northern Nevada Literacy Council, and Nevada Works to expand Work Ready Communities Program
 - Working with Nevada Department of Education, guidance from NV Energy who has implemented the program, and Las Vegas Clark County Library District who provides training for program
 - Work Keys program will be implemented at every high school in Nevada starting Fall 2022
 - Will need to increase number of businesses adopting program



Lifelong Learning

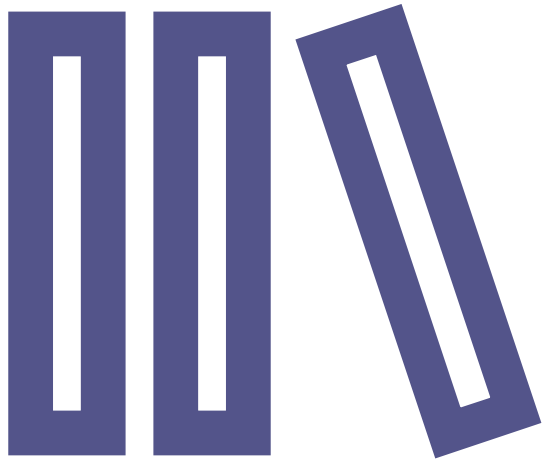
- Homebound Services Planned
- Mobile Outreach Services Connected to Bookmobile
- Senior Center Library Renovation funded and on CIP schedule



Celebrate Our Diverse Community

- Diversity Training planned for May 19th
- Diversity Audit of Collection Conducted
- Washoe County Library Celebrates Diversity through its Celebration Calendar and other events





Thank You

Washoe County Library System
2022-2025 Strategic Plan Update
May

We receive monetary and in-kind donations throughout the year that assist in providing services and materials. These donations are greatly appreciated by the Library Board of Trustees, staff, and the public. The list includes the names of donors from Jan 1, 2022 through March 31, 2022.

Cash Donations: \$ 15,025.76

Anonymous Donor – Downtown Reno Gift Funds \$2,000.00
Anonymous Donor – Downtown Reno Gift Funds \$5,000.00
Frank Bender Charitable Fund - In Memory of Frank Norcross \$627.67
Better World Books – Sierra View Branch Gift Funds \$118.09
Friends of Washoe County Library for reading materials \$1,100.00
Joshua M. Glantz – For as needed systemwide \$30.00
Alec Holland – for as needed systemwide \$300.00
Nadine Legarza – In Memory of Beatyenne Rasmussen \$25.00
Commissioner Bob Lucey (SO) Library Donation \$5,700.00
Linda McNaught – For purchase of e-books \$100.00
Sierra Sundays Book Club – Downtown Reno Gift in Memory of Marie \$25.00

We strive to ensure that our donors and supporters are recognized accurately. If we have inaccurately not listed you, or if a mistake has been made, please let us know so we can correct it. Thank you!

Library Director Update 5/9/22

Gerlach/Hotspots

Jana, Brenda, Lorna, and I met to discuss the hotspot project. The Universal Service Administration Company (USAC) Emergency Connectivity Fund (ECF) funded this project by providing Washoe County Library with \$24,000 for 70 hotspot/Chromebooks for the Pyramid Lake Paiute community and surrounding communities. Our goal is to connect rural areas. Jana did some factfinding in the community. We will have a follow-up meeting to discuss the next steps. Jana brought excellent insight into the program that will be invaluable for this program to be successful. This project may also provide an opportunity for Jana's connections to assist the Lit Fibert to Gerlach project.

Staff Day May 19 at the Discovery Center with Tiffany Young

We have a location for staff day. Joan and Jamie met with Doug at the Discovery Center to look at the space. They have a large meeting room that should sit all of us comfortably and breakout rooms for exercises. We will have light refreshments and coffee. The program will run from 8 to 12. Branches open at 2 pm. Sparks and Sierra View Libraries close at 6.

Room grant

Our LSTA grant for our Virtual Room project has been preliminarily accepted and funded. We are awaiting the official funding letter, which should come shortly. I met with the Room staff, and we are working on setting them up as a vendor. This project does not start until July 1, but these Rooms have about a three-month lead time. If all goes according to plan, we can establish these as early as Fall 2022. We need to decide which libraries will get the larger meeting rooms and which ones the phone booth. We will also need to discuss policies, priorities, and what-ifs.

Book vending grant

As I mentioned previously, this project is funded. Jonnica, Brenda, and I will meet to discuss the next steps. I asked for two quotes from Fred Goodman at International Library Services. We have one quote for the book vending machine and a second for a newer model. The big question with both machines is reliable SIP2 service which is critical for the machine to read library cards and check out materials.

Sierra View Library renovation

Sarah, Méla, Washoe County Community Services Department, Eilish Rothe, Rob Rothe, and I will meet at the Sierra View Library on Wednesday, May 25, at 10 am. We will discuss the next steps in the renovation. Sarah and Mela have also already met with Henrickson Butler for furniture ideas. The big question mark in this renovation is the back entrance into the library on the parking lot side. When queried, Eilish stated that they would like to bring that project together by September/October, which is fast. Rob Rothe is paying for half of the carpet and furnishings. They will use their group for the carpet installation. We hope that they use the County carpet we have been using as it would be easier to replace and repair in the future.

Book Desert Survey

Please review and fill out the Book Desert Survey as you have time.

<https://forms.office.com/g/vnL2x3ckNC>

Library Aide Recruitment is live (open through August but will have a ten-day turnaround to pull names. A rolling recruitment). We will also ask for transfers

April Washoe Stars

Emily Coe for Quality Public Service

Emily was commended for taking pride in her work as courier for the system

Jerome Potash for Quality Public Service

Jerome was commended for his hard work as courier for the system.

Marie Sevier-Dyer for Quality Public Service

Marie was commended for attending the YALSA conference this past fall and was inspired to develop a subscription box service for the library system. She is currently working with her team to launch this service (more details on this will be forthcoming). (At North Valleys Library)

Natalie Villegas for Quality Public Service

Natalie was commended for attending the YALSA conference this past fall and was inspired to develop a subscription box service for the library system. She is currently working with her team to launch this service. (At Incline Village Library)

Samantha Van Hoozer for Quality Public Service

Samantha was commended for going above and beyond at the Washoe County Library System for providing three storytimes in one week.

Maya Delgado for Quality Public Service

Maya was commended for her outreach, bilingual storytime, and her work with the Spanish speaking community in Sparks.

Kudos to Spanish Springs Library Staff

KUNR On The Shelf and On The Kids Shelf Segments

(from Beate)

You can access the list of books directly through this link:

https://catalog.washoecountylibrary.us/?browseCategory=main_as_heard_on_kunr

Segments will show-up online shortly: <https://www.kunr.org/show/on-the-shelf>



South Valleys Library

Report to the Library Board of Trustees

May 18, 2022

Report Highlights

Part 1: COVID recap

Part 2: What's happening now

Part 3: Future plans

Part 4: Staff highlights





COVID recap

Like everyone else, our branch experienced challenges and learned to do things differently (and quickly!) during COVID. We showed that we are flexible by pivoting to online assignments, staff meetings via Zoom, and then Teams. We stayed connected with group texts. We discovered that we are highly adaptable!

We pivoted again when we were authorized to return to work in the building by offering drive-up service with holds pickup and surprise book selections a few days a week.



Safe reopening

With reopening came new challenges as we navigated temperature checks, required masking, restrictions on food and drink, and social distancing needs.

Having to enforce COVID restrictions did make library service a bit more challenging and sometimes more contentious, but our staff came to work each day with positive attitudes, creative solutions, and smiling eyes.



Branch Hours & Services Timeline



South Valleys Library |
Library Board of Trustees report 2022

June 16, 2020	Drive-up only Tue & Thu, 10 am–2 pm
Sept. 5, 2020	Drive-up only Tue 10 am–2 pm, Wed, 2–6 pm, Thu 10 am–2 pm
Jan. 19, 2021	Drive-up only Tue 10 am–2 pm, Thu 2–6 pm, Sat 10 am–2 pm
May 3, 2021	Drive-up only Tue 10 am–2 pm, Thu 2–6 pm, Sat 10 am–2 pm Open inside (no drive-up) Mon 10 am–2 pm, Wed 2–6 pm, Fri 10 am–2 pm
June 21, 2021	Open full pre-pandemic hours inside and drive-up, Mon–Sat
Oct. 17, 2021	Open 7 days a week



Now that masking is optional, we can focus our attention on creating eye-catching displays, reintroducing great programs, recommending books and resources, and building connections with our community members, new and old.

South Valleys Library
Library Board of Trustees report 2022

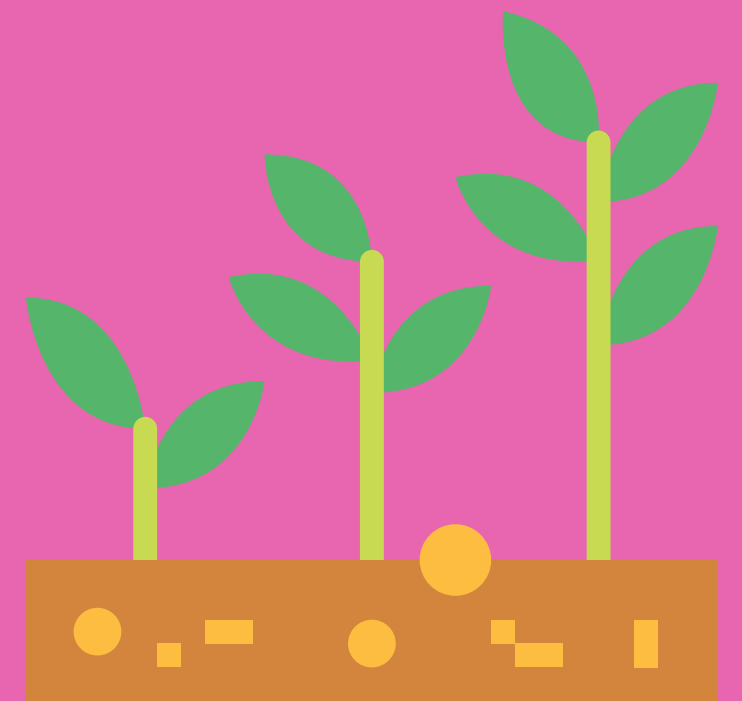
What's happening now?

Our neighborhood has grown quite a bit in the last few years with the additions of no fewer than four multi-family developments, a new subdivision directly across Wedge Parkway, and the opening of Reno Ice just to the north of the library. We are seeing these changes through daily interactions with patrons who say "we've never been here before" or "we just moved to Reno." Two new schools have been added to our service area – Nick Poulakidas Elementary and Marce Herz Middle. A third, JWood Raw Elementary, is under construction.

“

While helping a man today with a book request from another branch, he told me that two of his friends are moving to Reno from San Diego soon and he has told them that the library here is much better than the one in San Diego!

”



In-person Events

Returning

- Art gallery & artist receptions
- Bridge Club (volunteer-run)
- Gingerbread House workshop
- Preschool Story Time & Toddler Time
- SO Very Literary Book Club (volunteer-run)
- STEAM Thursday
- Summer Reading Challenge
- Tech Café
- Time-out Tuesday (for adults)
- Yarn Crew (volunteer-run)
- Collaborative events:
 - Northstar Chamber Players
 - Paws 2 Read
 - Pioneer Center Youth Programs: Brüka Theater, Nazanin Arastoo Puppet Theater, Petroglyph Voice of the Earth
 - Spellbinders
 - UNR Performing Arts Series: Goitse

As with general library visits, we are seeing many new patrons alongside our old friends at in-person events.

South Valleys Library

Library Board of Trustees report 2022

In-person Events

New

- Crafternoon (for families)
- First Sunday Movie Matinee

Upcoming

- Return of Stay and Play after Story Time (Fall 2022)
- Movie Classics Series (Fall 2022)
- Teentober – scary crafts for teens

Outreach

- Brown Elementary – 1st Grade
- Donner Springs Elementary – Literacy Night
- Pleasant Valley Elementary – Reading Week school visit & Literacy Night
- Mountain View Estates Senior Living
- Poulakidas Elementary Parent University
- Northern Nevada Science & Technology Festival (The Discovery)



“

While in the Young People's Library, a family of five visited for the first time in 21 months. They were very excited to be here. Later, a couple came in on their date night to get library cards. They found a Lucky Day book they wanted and call it the 'best date night ever.'

”

South Valleys Library

Library Board of Trustees report 2022

Growing numbers

In-person events have grown steadily since being reintroduced in September of 2021. We saw a significant jump in attendance in March with the lifting of the mask mandate. Our STEAM, Crafternoon, and Story Time programs regularly fill all registration spots and even have waitlists.

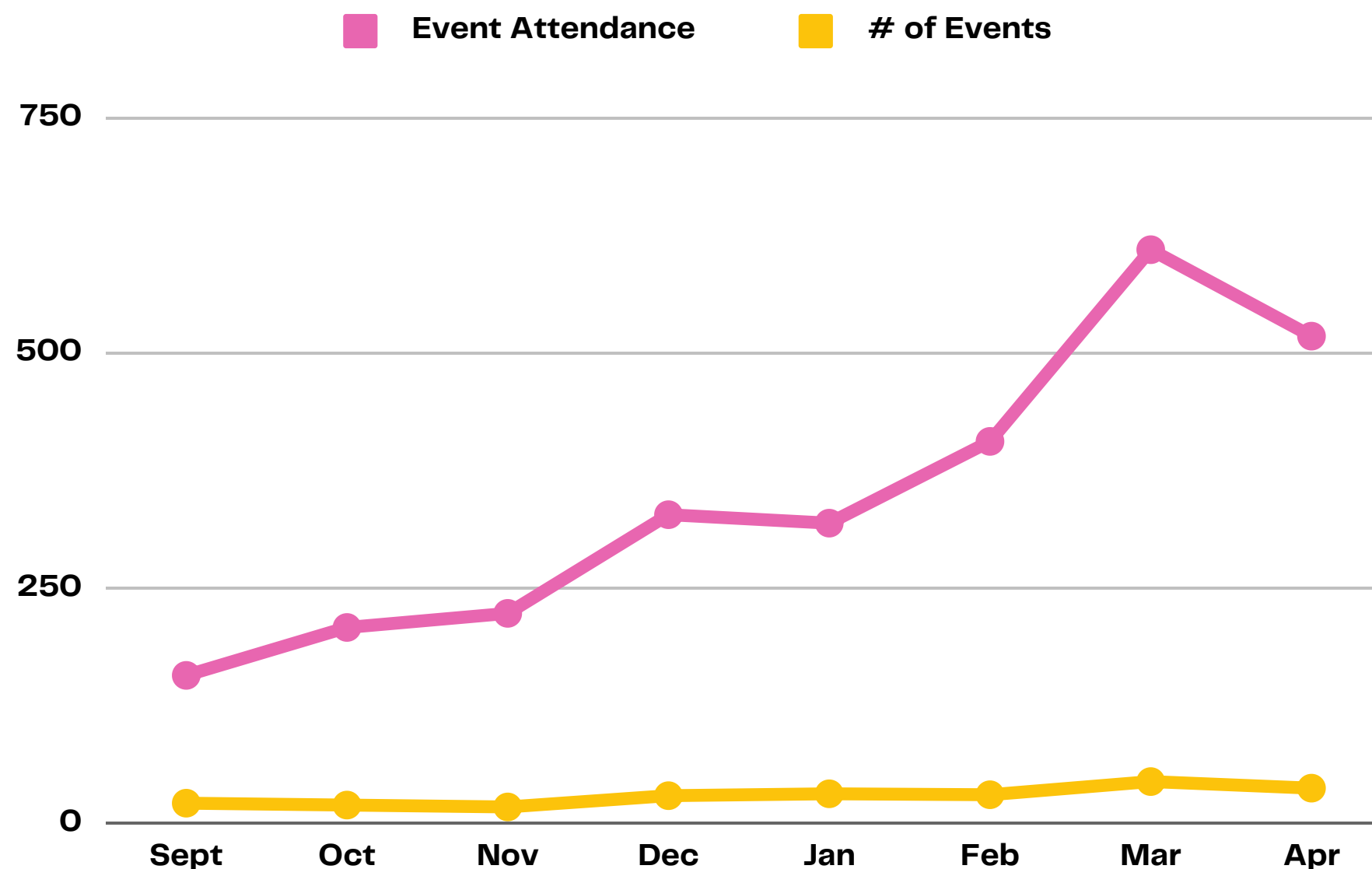
Our checkout numbers are among the highest in the system most days of the week, with the exception of Sundays. Patrons are still learning that we are open seven days a week so we anticipate Sunday stats will continue to grow as patrons catch on.

1129

Outreach attendance
Sept 2021 - April 2022

2756

Event attendance
Sept 2021 - April 2022





Engaging displays make it easy to connect books with readers. We highlight new books and create seasonal and thematic displays in the foyer, the Young People's Library, Teen Zone, and near public computers.

South Valleys Library
Library Board of Trustees report 2022

Eye-catching Displays

We created a display calendar that lets all interested staff members share their creativity and passions, with amazing results.



“
A patron stopped me in the new book section and told me how much she loved our Lucky Day books. She said 'it's like winning the lottery every time I come to the library.'
”

In the Garden

- Outdoor programs resuming as weather permits (STEAM nature walks, occasional Story Times).
- 3D-printed animals move around the garden just beyond the windows where excited youngsters look for their favorites. Little helpers often reposition them, too.
- Butterfly box is up; bat house, bee hotel, and raised beds (one for veggies, one for a pollinator garden) are coming soon.
- Irrigation and landscaping crew challenges remain. We will focus on drought-tolerant, low maintenance plantings to refresh the nature trail.



Future Plans

In 2023, South Valleys Library will celebrate 20 years since our groundbreaking. With that milestone combined with our new Strategic Plan we are looking forward to new projects, space refreshes, and inspired focus.

Stimulate Imagination	Providing Welcoming Spaces	Workforce Building
Staff members participate in KUNR On the Shelf and readers advisory list creation	Young People's Library Garden refresh! Eagle Scout project to screen from development and restore sense of place	LSTA grant awarded! Portable meeting rooms and privacy booths to assist patrons with remote work, job interviews, and meetings
Promote books through engaging displays	New meeting room carpet! \$5,700 donation from Commissioner Lucey combined with gift funds	Review options for replacing furniture with a focus on comfort, durability, and cleanability
Host author events both live and virtually	All staff up to date on diversity, safety, customer service, and readers advisory training	Participate in outreach focused on connecting job seekers with library resources

Future Plans

Lifelong Learning

School Support

Celebrate Our Diverse Community

Continue Time-out Tuesday program for adults. Fine-tune this program to offer more of what our patrons want and need

Visit each service area school at least once per school year

Provide and display diverse library material to reflect our community

Identify more senior-focused outreach opportunities

Identify homeschool family networks and target for outreach

Plan programs and displays to reflect events and celebrations identified by the YSLE team

Continue Tech Café to help seniors get and stay current with technology

Provide robust on-site school tours, educator training, and after-hours all-school events

Ensure services to vulnerable and underserved populations through staff training

Staff Highlights

The last two years have seen many changes for staff, too! We have had retirements, transfers, promotions, and new hires. We were fortunate to add staff to enable us to be open to the public seven days a week. We also hosted staff from Northwest Reno and Sparks libraries during their remodels.

55%

of staff have been at our branch for less than two years.

- **Jennifer Cole** – Promoted from LAIII at Sierra View to LI at South Valleys (9/2020)
- **Eric Middleton** – Transitioned from part-time to full-time LAII (5/2021)
- **Krystina Stigman** – Newly hired LAII (6/2021)
- **Christine Werlein** – Newly hired LAII (6/2021)
- **Toni McLaughlin** – Promoted from LAIII to LI (7/2021)
- **Michelle Marroquin-Lopez** – Promoted from Aide to part-time LAII (10/2021)
- **Lysa Lee** – Transferred from Northwest Reno LAII (10/2021)
- **Nathanie Clancy** – Newly hired LAII (10/2021)
- **Teree Yount** – Promoted from part-time LAII at Downtown Reno to LAIII (4/2022)
- Longtime dedicated staff – **Juliana Aneiros, Chris Badolato, Julie Demosthenes, Jeannie Koster, Suzanne McMann, Terri Van Hoozer, Denise Viss**, and our fearless leader, **Julie Ullman**



A vibrant sunset sky with large, pink and orange clouds, and a modern building silhouette in the foreground. The sky is filled with soft, glowing clouds in shades of pink, orange, and light blue. The building below is a modern, multi-story structure with large windows, partially obscured by dark silhouettes of trees. The overall mood is peaceful and appreciative.

Thank you!

To the Library Board of Trustees and Library Administration for your support and guidance, year in and year out! You help us to be great at our jobs.

The background features a dark blue gradient with faint, light-colored circular patterns and a scale on the left side. The scale is marked with numbers from 140 to 260 in increments of 10. There are also several circular diagrams with arrows, suggesting a process or cycle.

DIVERSITY AUDIT

WASHOE COUNTY LIBRARY SYSTEM

MAY 2022 REPORT

DEBI STEARS, COLLECTION DEVELOPMENT MANAGER

CELEBRATING DIVERSE COMMUNITIES

Ensure we are serving everyone and celebrating everyone in our community



DIVERSITY AUDIT OF COLLECTION

Analyze



Select



Promote



ANALYZE
EXISTING
COLLECTION

ABUSE & VIOLENCE

ARAB & MIDDLE EASTERN

BLACK

DISABILITIES & SPECIAL NEEDS

EQUITY & SOCIAL JUSTICE

HISPANIC & LATINO

INDIGENOUS

LGBTQIA+ & GENDER STUDIES

MENTAL & EMOTIONAL HEALTH

MULTICULTURAL

OWN VOICES

RELIGION

SUBSTANCE ABUSE & ADDICTION

COLLECTION
DIVERSITY

National Average
11%

WCLS Collection
21%

SELECTING DIVERSE TITLES

Forthcoming titles

- National demand
- Critical reviews
- Local interest
- Purchase Suggestions

Subject Lists

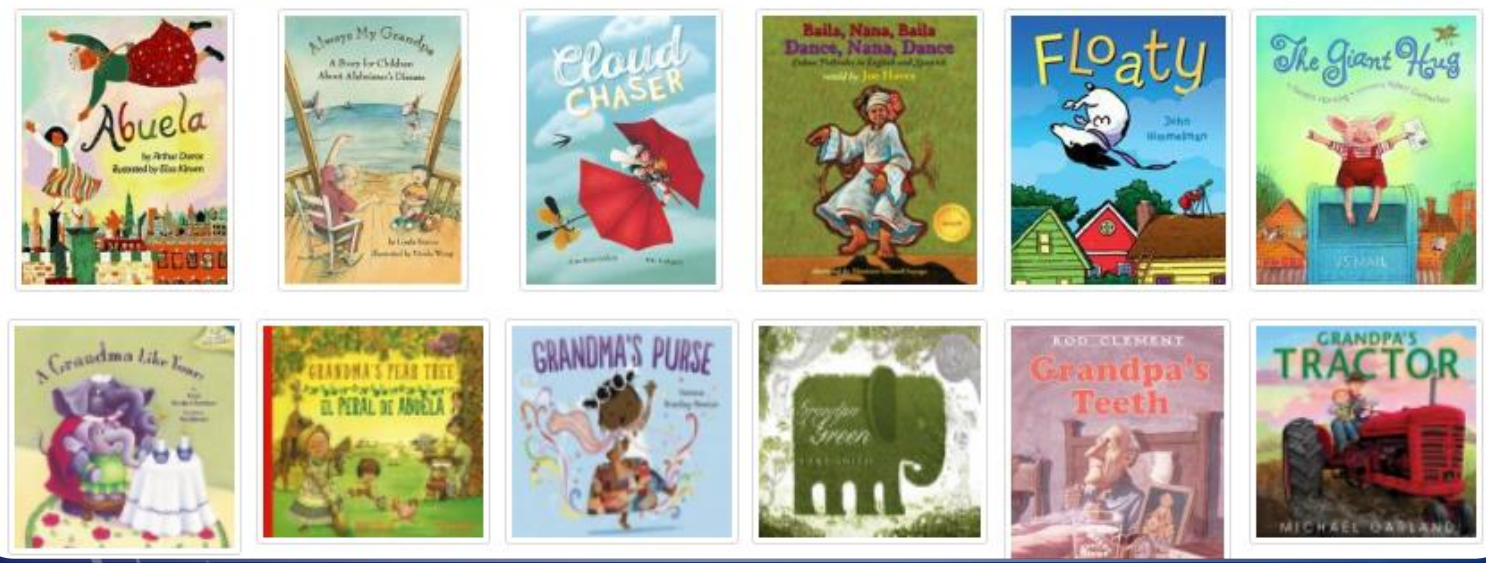
- Award winners
- Seek out titles we may have overlooked
- Examples:
 - Diverse Families in Picture Books
 - LGBTQIA+ Fiction
 - African American Board Books

Navigation menu with categories: #WhatToRead, As Heard on KUNR, New DVDs and Blu-rays, Online & Available Now, Español.

Secondary menu with categories: Older Americans Month Picture Books, Mother's Day Picture Books, Mama Drama Fiction, Techno Fiction, Nevada Young Readers' Awards, Earth Day for Kids, Environmental Fiction, National Poetry Month, New in Poetry, Librarian Fiction, Set in the 1960s, 'The Gilded Age' Reading List, Short Story Collections, Ukraine and Russia, Pandemic Fiction, 2022 ALA Youth Media Awards, Page to Screen 2021-2022, A Thousand Miles of Desert & Mountains.

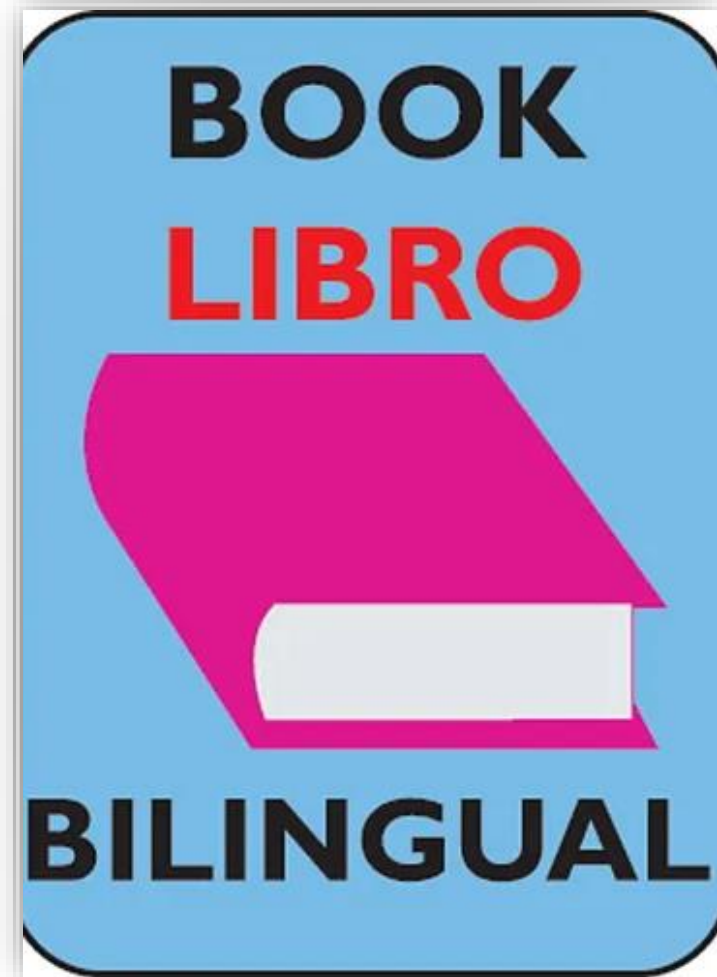
Q #WhatToRead » Older Americans Month Picture Books

Covers Grid



PROMOTING DIVERSE TITLES

PROMOTING
DIVERSE
COLLECTIONS





PROMOTING DIVERSE TITLES

- Celebrations Calendar
- Physical and Digital Displays

Stimulate Imagination

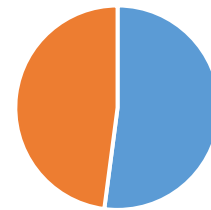
Checkouts

	January	February	March	Total
Duncan/Traner	39	48	56	143
Gerlach	266	307	229	802
Incline Village	2,743	2,633	3,141	8,517
North Valleys	6,973	6,822	7,762	21,557
Northwest Reno	73	1,879	11,957	13,909
Downtown Reno	13,003	12,188	12,104	37,295
Senior Center	910	846	829	2,585
Sierra View	10,760	9,478	9,606	29,844
South Valleys	20,591	20,890	23,182	64,663
Spanish Springs	13,588	14,144	17,330	45,062
Sparks	1,521	162	92	1,775
Verdi	349	375	308	1,032
Total	70,816	69,772	86,596	227,184

	January	February	March	Total
Kiosk	0	0	0	0
Bookmobile	0	0	0	0
Homebound	0	0	0	0
Total	0	0	0	0

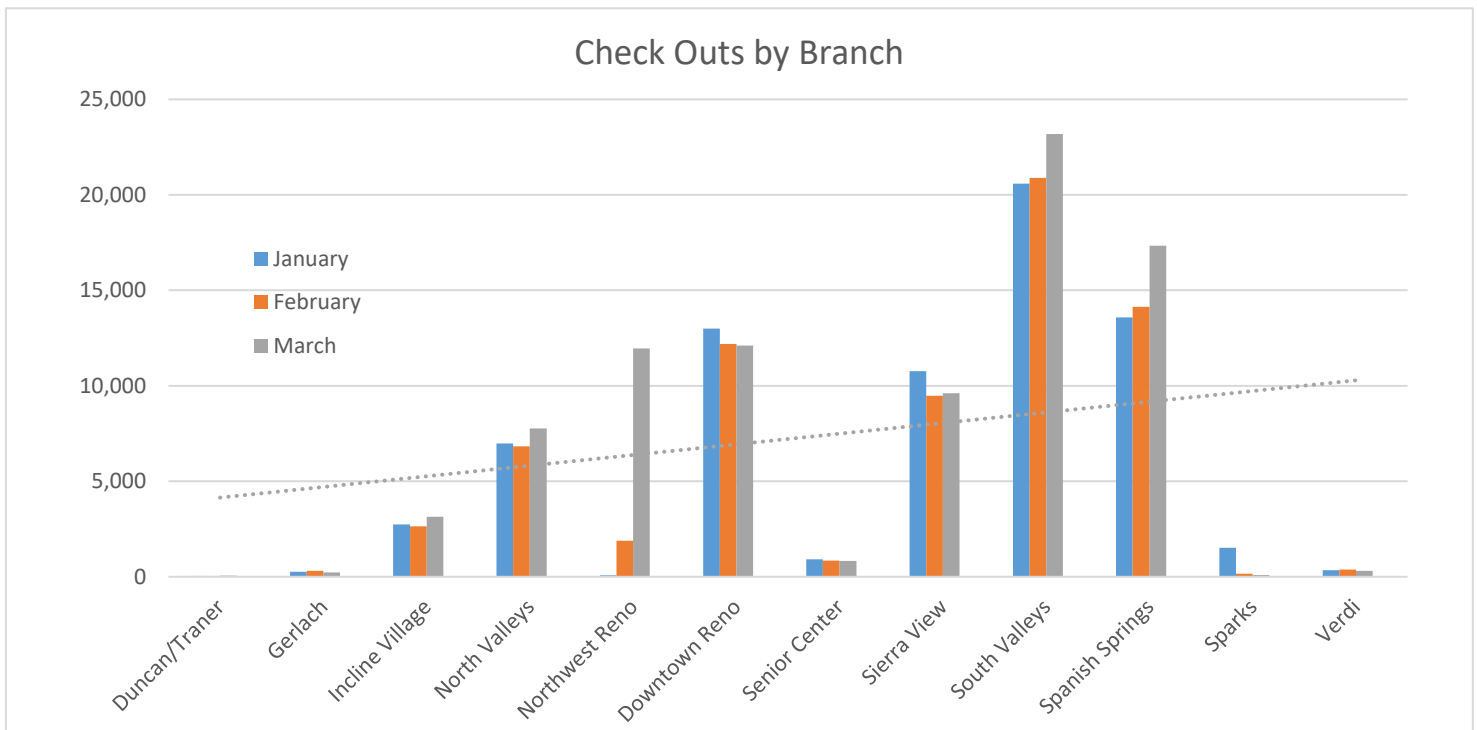
Physical	70,816	69,772	86,596	227,184
Digital	65,163	56,216	64,190	185,569

Physical versus digital
Check Outs



■ Physical ■ Digital

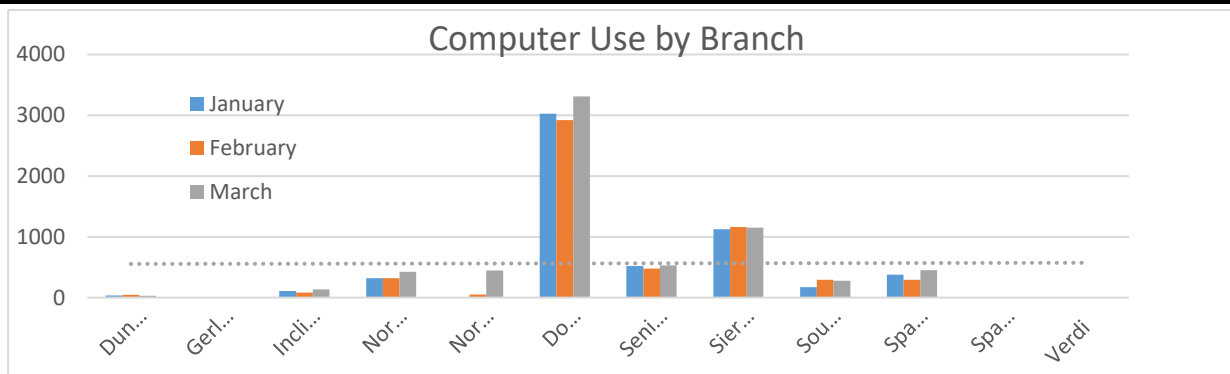
Check Outs by Branch



Welcoming Spaces

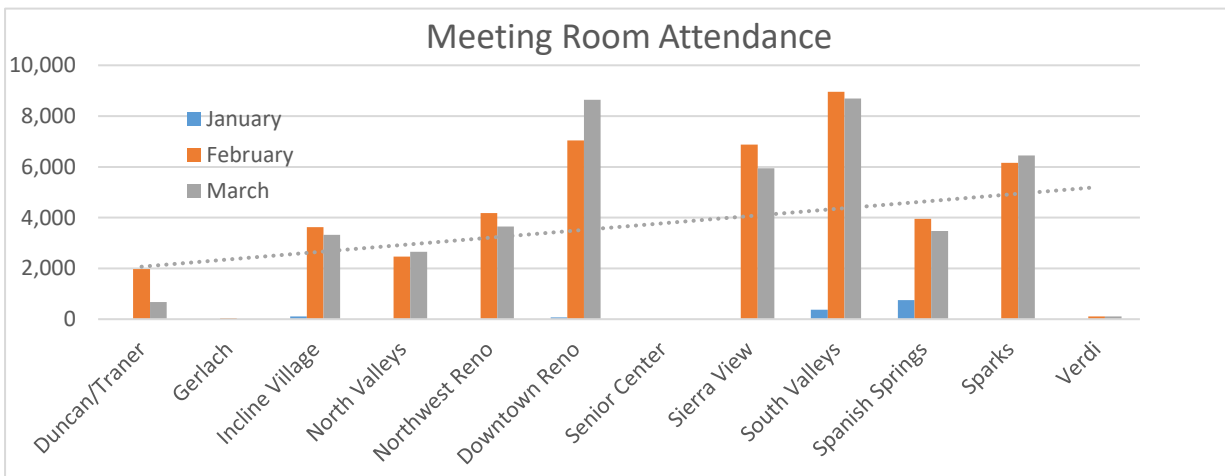
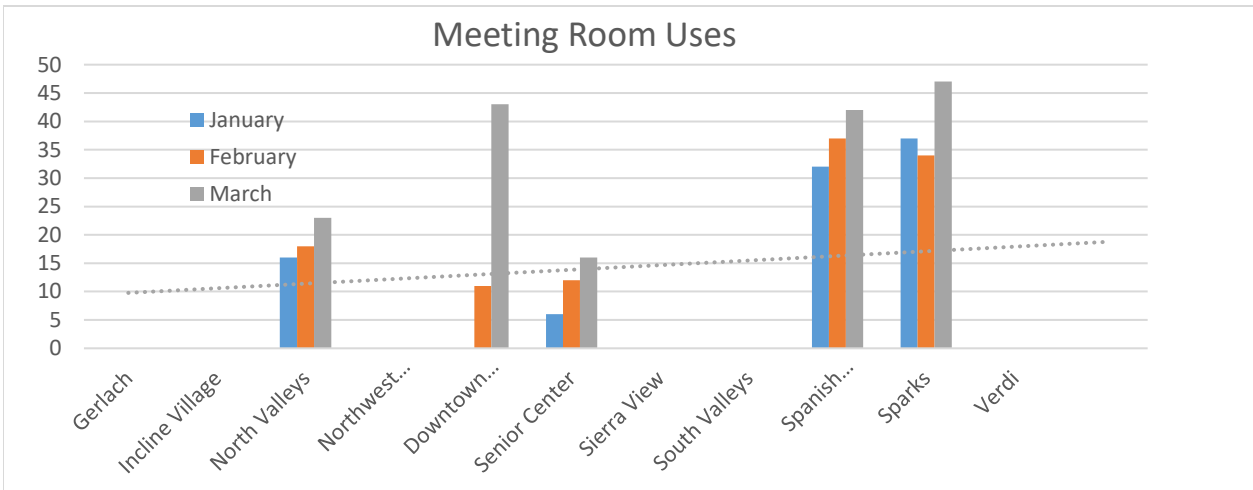
	Gate Count				Reference			
	January	February	March	Total	January	February	March	Total
Duncan/Traner	2,442	2,605	2,210	7,257	5	6	6	17
Gerlach	0	0	0	0	0	0	0	0
Incline Village	4,218	4,326	5,670	14,214	0	0	0	0
North Valleys	2,108	2,464	2,648	7,220	521	560	514	1,595
Northwest Reno	458	1,852	5,950	8,260	0	169	729	898
Downtown Reno	8,407	8,793	10,151	27,351	557	526	512	1,595
Senior Center	0	0	1,390	1,390	0	0	0	0
Sierra View	6,684	7,851	8,552	23,087	431	383	415	1,229
South Valleys	10,146	10,600	11,009	31,755	637	639	621	1,897
Spanish Springs	6,308	5,198	8,142	19,648	670	587	669	1,926
Sparks	0	0	0	0	12	18	10	40
Verdi	236	283	152	671	17	12	10	39
Total	41,007	43,972	55,874	140,853	2,850	2,900	3,486	9,236

	WiFi				Computer Use			
	January	February	March	Total	January	February	March	Total
Duncan/Traner	195	202	271	668	33	46	31	110
Gerlach	0	0	0	0	0	0	0	0
Incline Village	663	677	1,055	2,395	109	81	133	323
North Valleys	1,167	1,446	2,092	4,705	318	319	427	1,064
Northwest Reno	760	1,101	1,774	3,635	0	50	448	498
Downtown Reno	3,190	3,348	3,692	10,230	3,025	2,918	3,308	9,251
Senior Center	1,159	1,434	1,390	3,983	521	479	530	1,530
Sierra View	1,705	1,895	2,258	5,858	1,125	1,161	1,150	3,436
South Valleys	2,442	2,218	2,575	7,235	171	293	278	742
Spanish Springs	1,187	1,151	1,397	3,735	379	293	452	1,124
Sparks	21	362	808	1,191	0	0	0	0
Verdi	0	0	0	0	0	0	0	0
Total	12,489	13,834	17,312	43,635	5,681	5,640	6,757	18,078



Workforce Development

	Meeting Rooms: Number of Uses				Meeting Rooms: Number of People			
	January	February	March	Total	January	February	March	Total
Duncan/Traner	0	0	0	0	0	1,970	674	0
Gerlach	0	0	0	0	0	42	0	12,818
Incline Village	16	18	23	57	112	3,619	3,318	7,049
North Valleys	0	0	0	0	0	2,464	2,648	5,112
Northwest Reno	0	11	43	54	0	4,182	3,649	7,831
Downtown Reno	6	12	16	34	73	7,039	8,641	15,753
Senior Center	0	0	0	0	0	0	0	0
Sierra View	0	0	0	0	0	6,875	5,943	12,818
South Valleys	32	37	42	111	374	8,954	8,689	18,017
Spanish Springs	37	34	47	118	745	3,951	3,479	8,175
Sparks	0	0	0	0	0	6,155	6,453	12,608
Verdi	0	0	0	0	0	106	104	210
Total	69	71	89	229	1,119	26,041	24,668	51,828



Lifelong Learning

	Number of Adult Outreaches				Adult Outreach Attendance			
	January	February	March	Total	January	February	March	Total
Duncan/Traner	0	0	0	0	0	0	0	0
Gerlach	0	0	0	0	0	0	0	0
Incline Village	0	0	0	0	0	0	0	0
North Valleys	0	0	0	0	0	0	0	0
Northwest Reno	0	0	0	0	0	0	0	0
Downtown Reno	1	0	1	2	30	0	40	70
Senior Center	0	0	0	0	0	0	0	0
Sierra View	0	1	0	1	0	6	0	6
South Valleys	0	0	1	1	0	0	7	7
Spanish Springs	0	0	0	0	0	0	0	0
Sparks	0	0	0	0	0	0	0	0
Verdi	0	0	0	0	0	0	0	0
Total	1	1	2	4	30	6	47	83

	In-Person Adult Programs				In-Person Adult Program Attendance			
	January	February	March	Total	January	February	March	Total
Duncan/Traner	0	0	0	0	0	0	0	0
Gerlach	0	0	0	0	0	0	0	0
Incline Village	0	0	7	7	0	0	31	31
North Valleys	2	2	8	12	22	36	55	113
Northwest Reno	0	1	2	3	0	26	103	129
Downtown Reno	5	8	16	29	40	70	101	211
Senior Center	0	0	0	0	0	0	0	0
Sierra View	42	42	57	141	55	77	455	587
South Valleys	5	5	11	21	19	10	23	52
Spanish Springs	2	2	2	6	8	14	17	39
Sparks	0	0	0	0	0	0	0	0
Verdi	0	0	0	0	0	0	0	0
Total	56	60	103	219	144	233	785	1,162



	Virtual Adult Programs				Virtual Adult Program Attendance			
	January	February	March	Total	January	February	March	Total
	0	1	1	2	0	39	26	65

	January	February	March	Total
Kiosk	0	0	0	0
Bookmobile	0	0	0	0
Homebound	0	0	0	0

Celebrate Diversity

In-Person Youth Programs

In-Person Youth Program Attendance

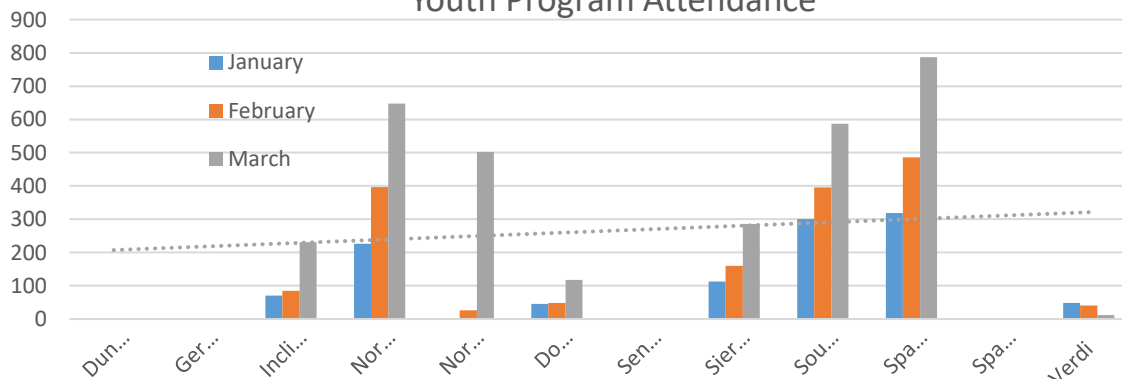
	January	February	March	Total	January	February	March	Total
Duncan/Traner	0	0	0	0	0	0	0	0
Gerlach	0	0	0	0	0	0	0	0
Incline Village	0	0	0	0	71	85	231	387
North Valleys	14	23	33	70	226	397	648	1,271
Northwest Reno	0	2	21	23	0	26	502	528
Downtown Reno	4	5	9	18	46	48	118	212
Senior Center	0	0	0	0	0	0	0	0
Sierra View	17	15	22	54	113	160	286	559
South Valleys	26	25	33	84	300	396	587	1,283
Spanish Springs	34	33	45	112	319	486	787	1,592
Sparks	0	0	0	0	0	0	0	0
Verdi	4	4	5	13	48	41	12	101
Total	99	107	168	374	1,123	1,639	3,171	5,933

In-Person Adult Programs

In-Person Adult Program Attendance

	January	February	March	Total	January	February	March	Total
Duncan/Traner	0	0	0	0	0	0	0	0
Gerlach	0	0	0	0	0	0	0	0
Incline Village	0	0	7	7	0	0	31	31
North Valleys	2	2	8	12	22	36	55	113
Northwest Reno	0	1	2	3	0	26	103	129
Downtown Reno	5	8	16	29	40	70	101	211
Senior Center	0	0	0	0	0	0	0	0
Sierra View	42	42	57	141	55	77	455	587
South Valleys	5	5	11	21	19	10	23	52
Spanish Springs	2	2	2	6	8	14	17	39
Sparks	0	0	0	0	0	0	0	0
Verdi	0	0	0	0	0	0	0	0
Total	56	60	103	219	144	233	785	1,162

Youth Program Attendance



Promote the Library

Email Communication

Total Recipients

January	February	March	Total
78430	86876	77739	243045

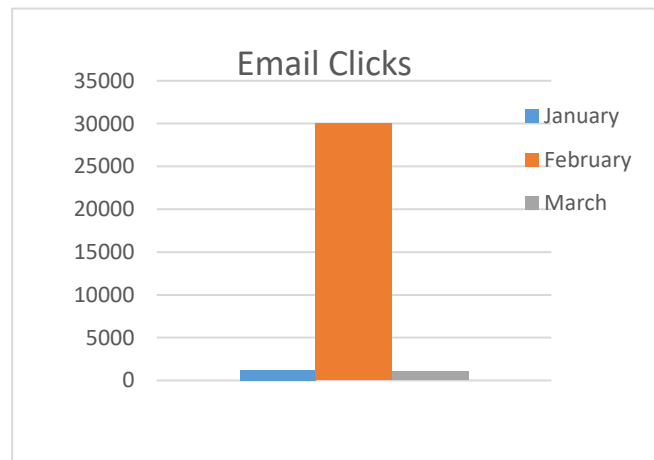
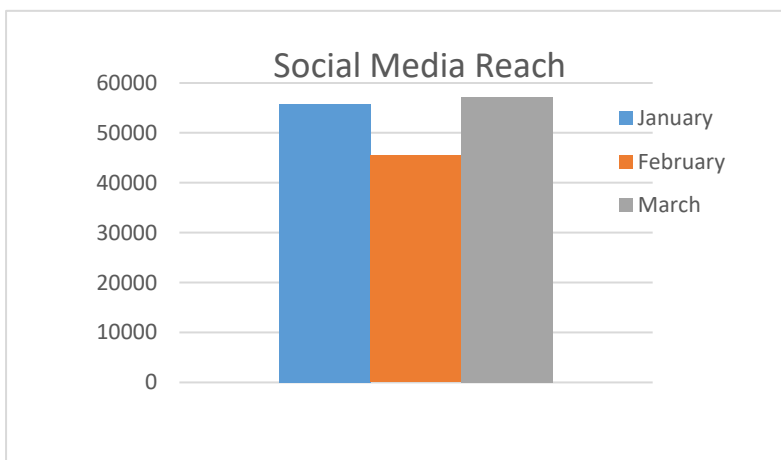
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Click Through

	January	February	March	Total	January	February	March	Total
Weekly Newsletter	26195	26266	27013	79474	1079	25323	974	27376
Incline Village Newsletter	125	147	132	404	3	79	18	100
Email Blasts	417	6816	242	7475	167	4617	66	4850
Total	26737	33229	27387	87353	1249	30019	1058	32326

Social Media Reach

	January	February	March	Total
Facebook	26239	15432	34335	76006
Twitter	27600	23900	18300	69800
Instagram	2055	1791	3961	7807
TikTok	0	4330	538	4868
Total	55894	45453	57134	158481



ACCOUNT

	.Jan-22	.Feb-22	.Mar-22
GADMINBAGS	\$2,199.50	\$ 2,221.50	\$ 2,245.50
GCCERWIN	\$1,500.00	\$ 1,500.00	\$ 1,500.00
GDTBERKBIGLER	\$885.25	\$ 885.25	\$ 885.25
GIVROSENBERG	\$100.00	\$ 100.00	\$ 100.00
GNVHYDRATE	\$0.00	\$ -	\$ -
GNVWEBER	\$1,800.00	\$ 1,800.00	\$ 1,800.00
GNWFOLGAL	\$60.58	\$ 60.58	\$ 60.58
GRNBENNETT	\$3,039.91	\$ 3,039.91	\$ 3,039.91
GSOFOLGAL	\$486.79	\$ 486.79	\$ 486.79
GSOSTEAM	\$4,725.08	\$ 4,641.52	\$ 4,641.52
GSSHARTUNG	\$0.05	\$ 0.05	\$ -
GSSKERMOADE	\$58.39	\$ 58.39	\$ -
GSSSTEAM	\$ -	\$ -	\$ -
GSYSBEATE	\$9,623.25	\$ 9,623.25	\$ 9,623.25
GSYSDIST3	\$500.00	\$ 500.00	\$ 500.00
GSYSFOL001	\$ -	\$ -	\$ -
GSYSHEADPHONES	\$2,740.08	\$ 2,792.03	\$ 2,775.13
GSYSFOLHOLD	\$728.39	\$ 728.39	\$ 728.39
GSYSINT	\$22,469.74	\$ 22,874.48	\$ 23,200.19
GSYSMKT	\$11,847.56	\$ 11,847.56	\$ 11,786.28
GSYSREADCAMPAIGN	\$19,764.48	\$ 19,764.48	\$ 19,764.48
GSYSTACCHINO	\$222,607.86	\$ 221,055.95	\$ 221,055.95
GSYSSTECH	\$74,566.83	\$ 69,781.22	\$ 66,553.96
GSYSTRAIN	\$7,803.02	\$ 7,803.02	\$ 7,803.02
GSYSWHYMAN	\$2,040.00	\$ 2,040.00	\$ 2,040.00
GIFT	\$96,643.19	\$ 96,741.77	\$ 97,006.86
GAUBERT	\$125.24	\$ 125.24	\$ 125.24
GIVSMALLWOOD	\$3,673.51	\$ 3,673.51	\$ 3,673.51
GMAGS	\$ -	\$ -	\$ -
GNWHOLOCAUST1	\$ -	\$ -	\$ -
GADMIN1	\$4,215.05	\$ 4,315.05	\$ 4,415.05

GDUNCAN1	\$603.95	\$	603.95	\$	447.51
GINCLINE1	\$5,340.14	\$	4,732.33	\$	4,750.47
GNVALLEY1	\$1,056.24	\$	1,132.24	\$	1,245.14
GNORTHWEST1	\$9,974.15	\$	8,715.89	\$	8,856.63
GRENO1	\$2,705.39	\$	9,297.01	\$	9,103.22
GSENIOR1	\$105,227.10	\$	105,227.10	\$	105,237.10
GSPARKS1	\$22,034.97	\$	19,541.06	\$	19,146.72
GSPRINGS1	\$15,144.59	\$	14,107.46	\$	14,201.04
GSVALLEYS1	\$16,646.73	\$	15,178.34	\$	20,963.60
GVIEW1	\$7,642.92	\$	7,397.87	\$	7,126.57
GSYSREAD	\$ -	\$	4,281.80	\$	4,281.80
GSYSTEMS1	\$136.44	\$	136.44	\$	136.44
GTECH1	\$61.11	\$	61.11	\$	61.11
GVERDI1	\$304.28	\$	304.28	\$	304.28

TOTALS: \$ 681,081.76 \$ 679,176.82 \$ 681,672.49